

WELCOME TO NEW MEMBERSHIP ORIENTATION



YOU WILL BE PARTICIPATING IN MANY ZOOM CLASSES/MEETINGS DURING YOUR CAREER SO PLEASE TAKE A MOMENT TO REVIEW THESE BEST PRACTICES

- Zoom Best Practices- If you can't do it in a classroom don't do it on screen.
- Camera on at all times and be in the frame.
- Mute yourself unless speaking.
- No Working during this time, this is a required class with important information about your membership.
- NO DRIVING, this is a safety and liability issue.
- There will be a scheduled break and if you step away, please keep it brief.
- Turn on the Chat feature which is how we communicate with you.
- Names on screen are a necessity for credit for this class.
- You must complete this class in its entirety to receive credit.

INTRODUCTIONS WITH STEPHANIE RYAN, 2023 PRESIDENT OF FOUR RIVERS ASSOCIATION OF REALTORS®

What is your name and what brokerage are you with?

How long have you been licensed and what is going to be your field of specialty? Residential, Commercial, Property Management or Farm and Ranch.

What was your profession or field of specialty before real estate?



What is a Board of REALTORS® ?

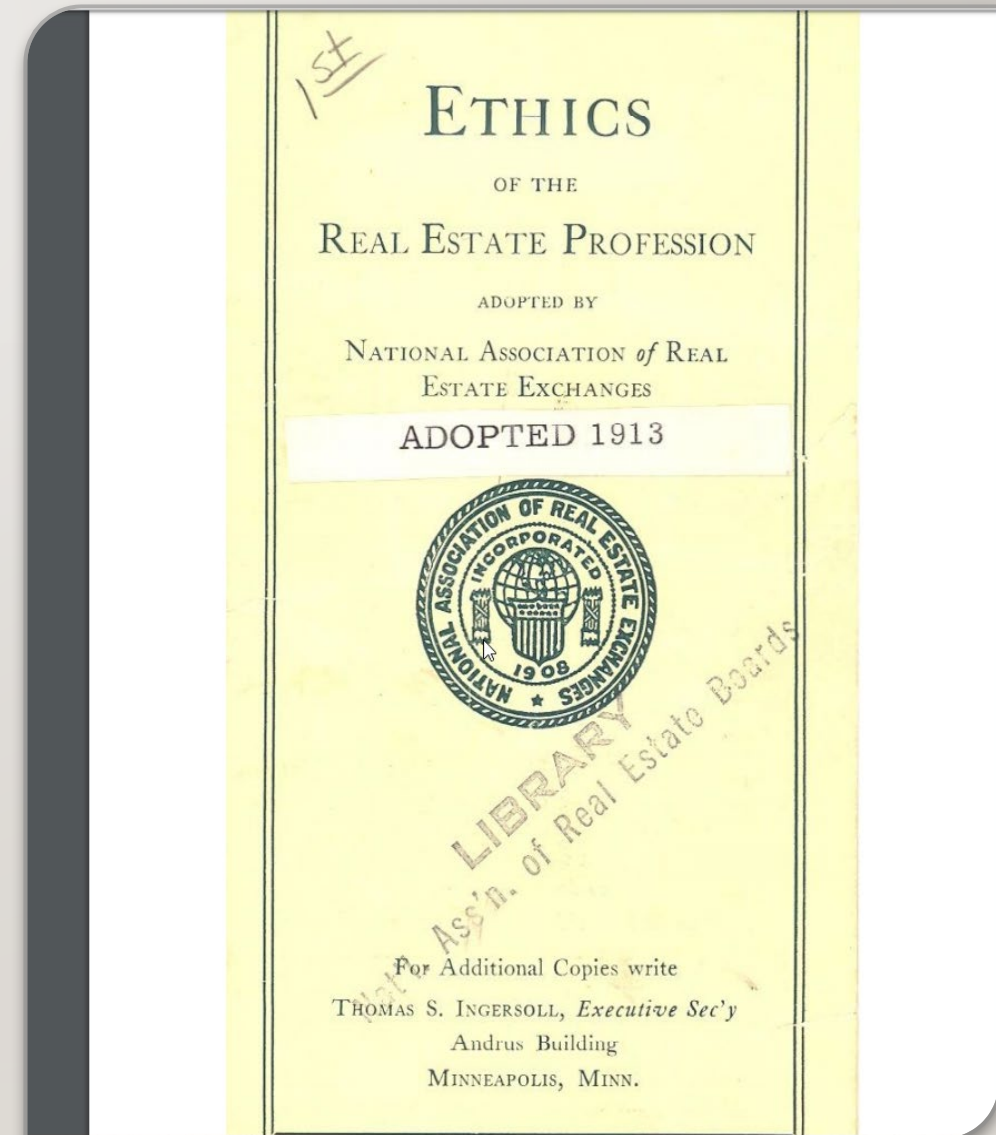
3-tiered organization, each governed by a member elected Board of Directors:

- *NAR (founded in 1908)*
- *TAR (chartered in 1920)*
- *Pre-merger existence (Chartered in the 1960's) Local Association formed January 1, 2014*



NAR'S CODE OF ETHICS, ADOPTED IN 1913, WAS ONE OF THE FIRST CODIFICATIONS OF ETHICAL DUTIES ADOPTED BY ANY BUSINESS GROUP. THE CODE ENSURES THAT CONSUMERS ARE SERVED BY REQUIRING REALTORS® TO COOPERATE IN FURTHERING CLIENTS' BEST INTERESTS.

- REALTORS® are different from non-member licensees in that they voluntarily subscribe to a strict Code of Ethics.
- COE is comprised of 17 articles and standards of practice divided into three sections:
- Duties to Clients and Customers
- Duties to the Public
- Duties to REALTORS®



NAR Code of Ethics Training Requirement.

Current Cycle

January 1, 2022, to December 31, 2024

Future Cycles

January 1, 2025, to December 31, 2027

January 1, 2028, to December 31, 2030

Failure to complete training during any cycle will lead to suspension of membership for the January and February immediately following the cycle deadline, with termination of membership starting March 1 after the cycle deadline.

Contact the Broker

Contact the person's broker to inform him or her what happened. It could lead to a quick resolution.

Use the Ombudsman Program

A volunteer from the Texas REALTORS® Professional Standards Committee will listen to your concerns, explain possible resolutions, and answer questions.

File an Ethics Complaint

If contacting the broker and talking to an ombudsman don't resolve the problem, you can file a formal complaint.

File an Anonymous Complaint

For certain types of Code of Ethics violations, you can submit an anonymous complaint.

Arbitration

This process is used when you think you're owed money based on an agreement.



Why NAR Protects the REALTOR® Trademark



What is most important to remember as a NEW REALTOR®?

1. REALTOR® means = Member of NAR
2. REALTOR® only has 2 syllables (REAL-TOR)
3. REALTOR® should always be capitalized and followed by the trademark symbol when possible.
4. REALTOR® logo has design standards that should be followed when communicating to the public.
5. Punctuation is key! There should always be a comma or dash between your name and the term REALTOR®, and that information should be followed by your brokerage information for a complete contact, when possible.



NATIONAL ASSOCIATION OF REALTORS®

WINDOW TO THE LAW

Window to the Law: Antitrust for Real Estate Professionals

ANTITRUST

Local Broker Marketplaces Foster Competition

REALTORS® are mostly small business owners who ensure buyers and sellers experience the greatest transparency, choice and efficiency through independent, local broker marketplaces that level the playing field for all types and sizes of residential real estate brokerages.

Multiple Listing Services (MLSs) are independent, local marketplaces that promote innovation and make it possible for residential real estate businesses of all types and sizes to compete.

Consumer Access & Opportunity

- Local broker marketplaces create the largest, most efficient, and most convenient markets that ensure equity, transparency, and market-driven pricing for home buyers and sellers.
- Advance Affordability
- Provide the Largest Home Sale Source
- Lead the World
- Create Consumer Choice
- Source Reliable Data
- Ensure Equity
- Support Competitive Compensation



I agree to:

- **Provide equal professional service** without regard to the race, color, religion, gender (sex), disability (handicap), familial status, national origin, sexual orientation or gender identity of any prospective client, customer, or of the residents of any community.
- **Keep informed** about fair housing law and practices, improving my clients' and customers' opportunities and my business.
- **Develop advertising** that indicates that everyone is welcome, and no one is excluded;; expanding my client's and customer's opportunities to see, buy, or lease property.
- **Inform my clients and customers** about their rights and responsibilities under the fair housing laws by providing brochures and other information.

FAIR HOUSING DECLARATION



I agree to:

- **Document my efforts** to provide professional service, which will assist me in becoming a more responsive and successful REALTOR®.
- **Refuse to tolerate** non-compliance.
- **Learn about** those different from me and celebrate those differences.
- **Take a positive approach** to fair housing practices and aspire to follow the spirit as well as the letter of the law.
- **Develop and implement** fair housing practices for my firm to carry out the spirit of this declaration.

FAIR HOUSING DECLARATION



Casey Lee – Government Affairs Director
casey@fourriversrealtors.com
512-738-7053

Hays County

San Marcos
Michael Nolen
michael@monicamcnabb.com

Comal County

New Braunfels/Canyon Lake
Mark Gibson
markgibson@kw.com

Guadalupe County

Seguin
Ken Kiel
kkiel@cbharper.com

Caldwell County

Jennifer Hellums
jhellums@cbharper.com

Gonzales County

LMT Chair

Ken Kiel
kkiel@cbharper.com

TREPAC Chair

Pat Fernandez
pat@hart-properties.com

TREPAC Trustee

Peggy Jones
peggyjones@austinsa.com

Political Involvement Comittee

Melissa Walls
melissa@cornerpostrealestate.com

Central Texas Field Rep

Matt Lipina
mlipina@texasrealtors.com
920-419-4058

Advocacy is more than just political

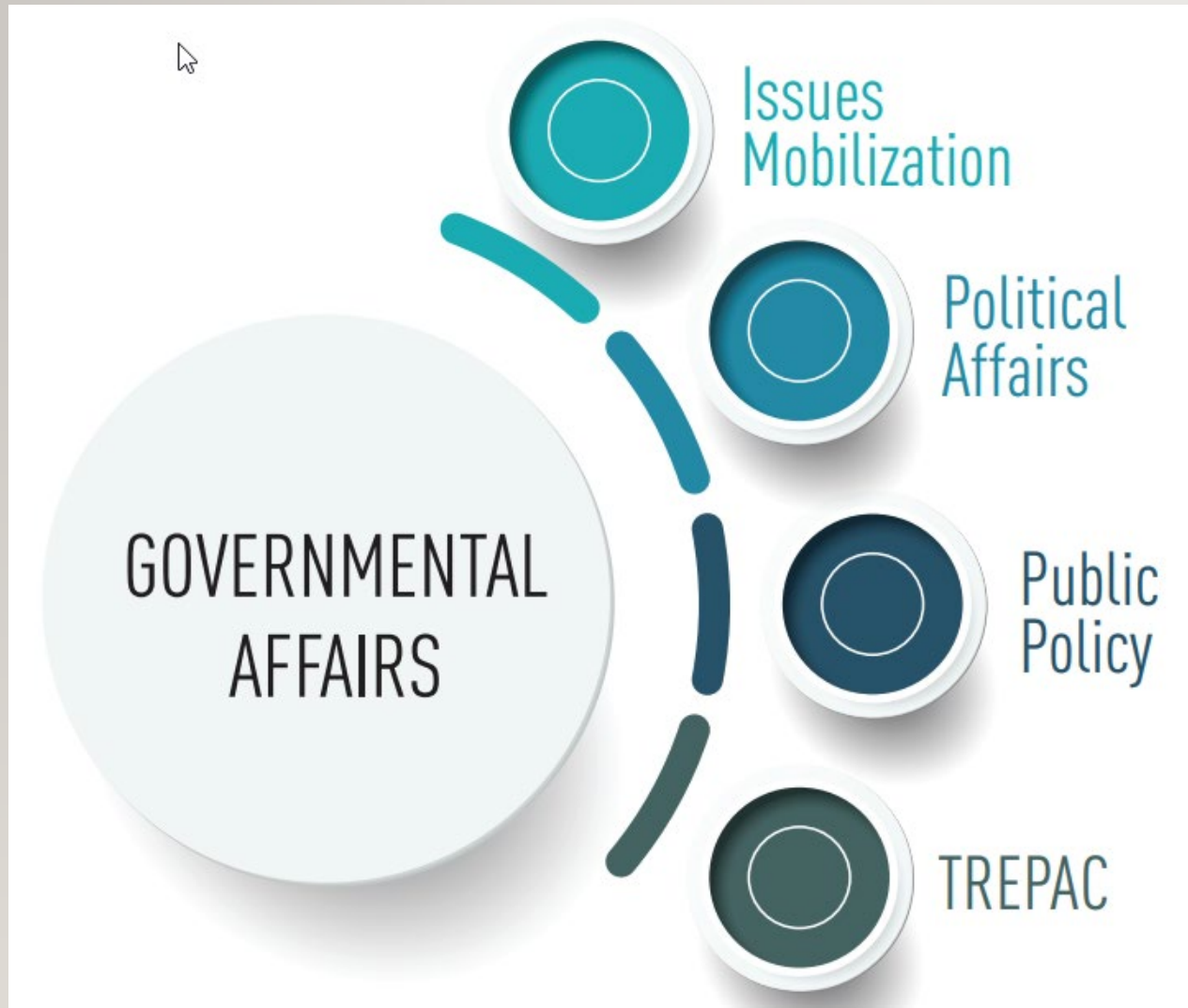
Under all is the land. Upon its wise utilization and widely allocated ownership depend the survival and growth of free institutions and of our civilization. REALTORS® should recognize that the interests of the nation and its citizens require the highest and best use of the land and the widest distribution of land ownership. They require the creation of adequate housing, the building of functioning cities, the development of productive industries and farms, and the preservation of a healthful environment.

Such interests impose obligations beyond those of ordinary commerce. They impose grave social responsibility and a patriotic duty to which REALTORS® should dedicate themselves, and for which they should be diligent in preparing themselves. REALTORS®, therefore, are zealous to maintain and improve the standards of their calling and share with their fellow REALTORS® a common responsibility for its integrity and honor.

In recognition and appreciation of their obligations to clients, customers, the public, and each other, REALTORS® continuously strive to become and remain informed on issues affecting real estate and, as knowledgeable professionals, they willingly share the fruit of their experience and study with others. They identify and take steps, through enforcement of this Code of Ethics and by assisting appropriate regulatory bodies, to eliminate practices which may damage the public or which might discredit or bring dishonor to the real estate profession.



But it is political

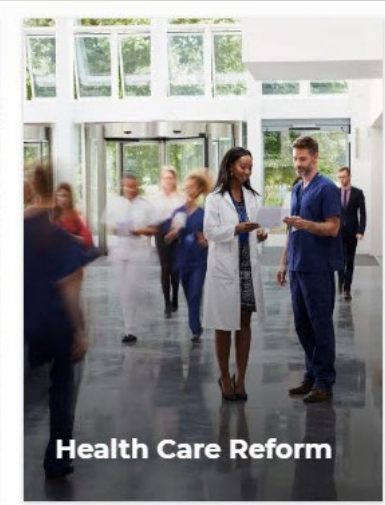
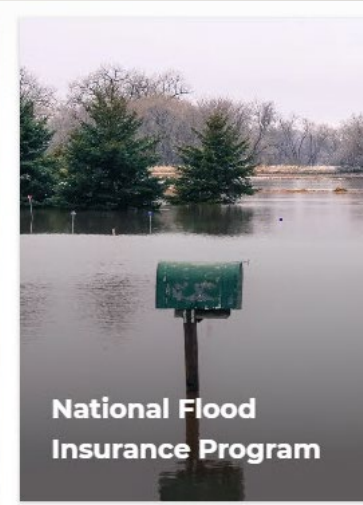


Federal - NAR

State – Texas REALTORS®

Local – GA/TREPAC
Committees

National, State and Local REALTOR® Associations advocate daily for 1.5 million REALTORS® and 75 million property owners. REALTORS® are one of the most effective advocacy organizations in the country.



Everything starts and ends locally

The Four Rivers Assoc. covers five counties and is impacted by every municipality within those counties.

Public Policy: Member driven process to determine a policy idea's impact on the real estate industry and our stance. Real estate is one of the most regulated industries. Strong public policy ensures consumers can buy, sell, and lease real property without undue burden from the government.

Issues Mobilization: Special fund to help local associations with local policy issues. REALTOR® engagement through Issues Mobilization has been proven to flip public, and elected official, perception on issues, resulting in victories which had seemed impossible. [SMTX 4 All](#)

Political Affairs: Core part of GA goals and strategy. Four main goals

1. Keep Texas REALTORS® informed and engaged
2. Build and strengthen relationships with elected officials and candidates
3. Elect REALTOR® Champions at all levels
4. Ensure everyone knows REALTORS® are engaged and paying attention



TREPAC

The mission of Texas REALTORS® Political Action Committee / TREPAC is to raise and disburse funds to promote home ownership, protect real property rights, and increase political awareness.



Invest now

48% of all Texas REALTORS® worked hard to protect your business by investing in TREPAC last year.



Get involved

By investing in TREPAC, we are investing in the candidates who will make the rules that govern how we do business



Investments = Savings

If you're not at the table, you're probably on the menu.

TREPAC supported elected officials who supported:

2021:

- HOA reform for fee caps, transparency, and homeowner protections
- Increased broadband access
- Property tax transparency
- Eminent domain reform to increase property owner rights and education
- Flood disclosure for tenants

2019:

- Property tax reform for transparency measures and lowering voter approval rate to 3.5%
- Comprehensive school finance reform
- Ending forced annexation
- TREC sunset review

2017:

- Prohibiting linkage fees
- Expansion of Seller's Disclosure
- Enhanced access to home equity

2015:

- Ban on Transfer Tax
- Repeal Broker's Double Tax
- Reduction of Franchise Tax
- Equal and Uniform Property Valuation
- Property Tax Transparency
- Updated TWIA funding and structure

2013:

- Infrastructure needs
- Consumer-protection laws for Property Tax Loans

If real estate is your profession, politics is your business. And no one protects the real estate industry and your bottom line like TREPAC/Texas Association of REALTORS® Political Action Committee.

TREPAC backs local, state, and national candidates and elected officials who have a proven track record of protecting private-property rights, preserving the dream of homeownership, and supporting the vitality of the real estate industry.

Stay informed

Read your Monday Memo email

Text “txrealtors” 30644

TexasRealEstate.com/Liaison

TexasRealEstate.com/Issues

TexasRealEstate.com/RealtorDay



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Education Opportunities at Four Rivers



How to meet your SAE Requirements ?



GRI Classes

The Graduate, REALTOR® Institute (GRI) symbol is the mark of a real estate professional who has made the commitment to provide a high level of professional services by securing a strong educational foundation.

**Four Rivers will be hosting these
3 Amazing Classes:**

- Jan 23,24,30,31- GRI Business Skills #559
- April 17,18,24,25- GRI Brokerage #779
- May 15,16,22,23- GRI Contracts #420

**30 SAE Hours for each class
8:30am-5:00pm each day
FRAR Members \$275/ Non-Member \$300**



**REGISTER NOW
WWW.FOURLIVERSREALTORS.COM
PROVIDER TEXAS REALTORS® #4520**





LOCAL MEMBER BENEFITS

What do you get for your \$125/year?

- Member Loyalty Cards (Get Punched)
 - Quarterly \$100.00 drawing
 - Annual Dues Drawing
- Education Opportunities-
 - At least 18 Hrs. of Free Classes Annually
 - Discount on classes/Board Store Items
- FRAR REALTOR® Kid Scholarship
- Exclusive Supra eKey Reciprocity
- \$10 Luncheons/Multiple FREE Events
- SafeShowings Enterprise Safety App
- Leadership and Community Outreach
- Friendly, knowledgeable, and available staff.

STATE MEMBER BENEFITS:

TEXASREALESTATE.COM/MEMBERS/MEMBER-BENEFITS

Member Benefits



Legal answers, marketing tools, discounts on products and services, and legislative and political advocacy are only a few examples of what you get as a Texas REALTOR®.

[Alphabetical List of Benefits](#)

[Browse by Category](#)

NATIONAL MEMBER BENEFITS:

NAR.REALTOR/REALTOR-BENEFITS/PROGRAM

REALTOR Benefits® Program

[About the Program](#)[Meet Our Partners](#)[Association Resources](#)[Testimonials](#)[Success Stories](#)[Share](#)

Designed with you in mind, the REALTOR Benefits® Program is your official member benefits resource, bringing you savings and unique offers on products and services just for REALTORS®.

See our latest offers below.

- [View all partners](#)
- [Like us on Facebook](#)
- [Learn more about the Program](#)



Advertisement

News & Special Offers



[DocuSign eSignature](#)



[New Year Ready
With Lenovo!](#)



[New Year Sale at the
GE Appliances Store](#)



[Save \\$50 During
Every Move This Year](#)

NATIONAL MEMBER BENEFITS:

.REALTOR® DOMAIN/TOP LEVEL DOMAIN

.realtor™ Domain



.realtor™ Master your domain

.realtor™, the trusted domain in online Real Estate. Exclusively available to members, firms and boards of the National Association of REALTORS® and the Canadian Real Estate Association.

COMMUNICATE WITH FRAR



**STAY UP TO DATE WITH WHAT IS GOING ON
IN YOUR ASSOCIATION, AND IN YOUR
REAL ESTATE PROFESSION!**

FRAR WEEKLY NEWSLETTER

MONDAY MORNING MEMO

DELIVERED BY 6 AM
EVERY MONDAY
MORNING

ORGANIZED BY
LOCAL
STATE &
NATIONAL AOR
INFORMATION &
SCHEDULE OF CLASSES

January 31, 2022



Local, State and National REALTOR® Association
News & MLS Updates



Visit: [FourRiversRealtors.com](https://www.FourRiversRealtors.com)



Local News & Information



Four Rivers Association of Realtors

3.8K followers • 352 following

FRAR FACEBOOK:

@FACEBOOK.COM/FOURRIVERSAOR

Following

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...



Home



Explore



20+ Notifications



Messages



Bookmarks



Twitter Blue



Profile



More

Tweet



Four Rivers AOR

260 Tweets

Official Sponsor of the Word Home in Central Texas



Edit profile

Four Rivers AOR

@FourRiversAOR

📅 Joined January 2015

26 Following 175 Followers

Tweets



Four Rivers AOR 📅 Sep 26, 2022
A special THANK YOU to our steadfast Association Executive, Regina Tubre, for your dedication and commitment to our local REALTORS®, real estate partners, staff, communities, and the professionalism of this industry. Happy Association Executives day! 🌟 #fourriversaor #aeday2022



Search Twitter



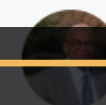
You might like

**DuckDuckGo** ✓

@DuckDuckGo

📌 Promoted

Follow

**Brandon Maddox**

@bmaddoxnar Follows you

Follow

**GDWCAR**

GDWCAR_... Follows you

Follow

Show more

for the upcoming season.

\$10 Registration

Location :
FRAR Headquarters
936 GRUENE RD
NEW BRAUNFELS

Catered by
THE
NEIGHBORHOOD
GOURMET CHEF

Register at
FOURRIVERSREALTORS.COM

BOWLING/GAMES/FOOD/DRINKS/FUN
COLLECTING LOCAL AREA FOOD BANK DONATIONS

Thank You to our 2022 Exclusive Sponsors!

THURSDAY
NOV 17TH

DOWNTOWN SOCIAL - 386 W SAN ANTONIO STREET, NEW BRAUNFELS

5:30 PM TO 8:30 PM



SEGUIN CHAMBER
Real leaders, leaders, community.

COLDWELL BANKER
D'ANN HARPER, REALTORS®

RISING STARS
OF
GUADALUPE COUNTY



OF REALTORS®

The Difference Between an Agent and a REALTOR® is REAL!

The Four Rivers Association of REALTORS® promotes home and real property ownership regionally and locally through the unified efforts of our Professional REALTOR® Members!

Why Choose a Local REALTOR®?

- ★ Puts Your Needs First
- ★ Expertise in a Competitive Market.
- ★ Professional Marketing & Research
- ★ Handles Unexpected Situations with Ease
- ★ Adheres to a Code of Ethics

Our Market Area Includes:

FRAR INSTAGRAM PAGE:
INSTAGRAM.COM/FOURRIVERSAOR

DRY 2 WINNERS: PARTICI

RPR® Presents
DECODING

HAPPY ASSOCIATION

FRAR TEXTING PROGRAM
TOLL FREE #:
1-844-336-3727 *SAVE TO CONTACTS

- Text "FRAR" to:

1-844-336-3727 to Opt-In/Message
- Important Alerts/Reminders
- 2-Way
Connection/Conversation

Text Message

Four Rivers AOR: Please be aware that upra is experiencing issues with some of eir KEY services that are temporarily down. Thank you. Txt STOP to OptOut



REALTOR® SAFETY IS SO IMPORTANT



SafeShowings Get Started!

1

From anywhere, with just your smartphone, you can schedule a SafeShowings tour of your home.

2

Sign up for a SafeShowings tour for the mobile app for your smartphone. It's free to use.

Visit safeshowings.com

What is your safety worth?



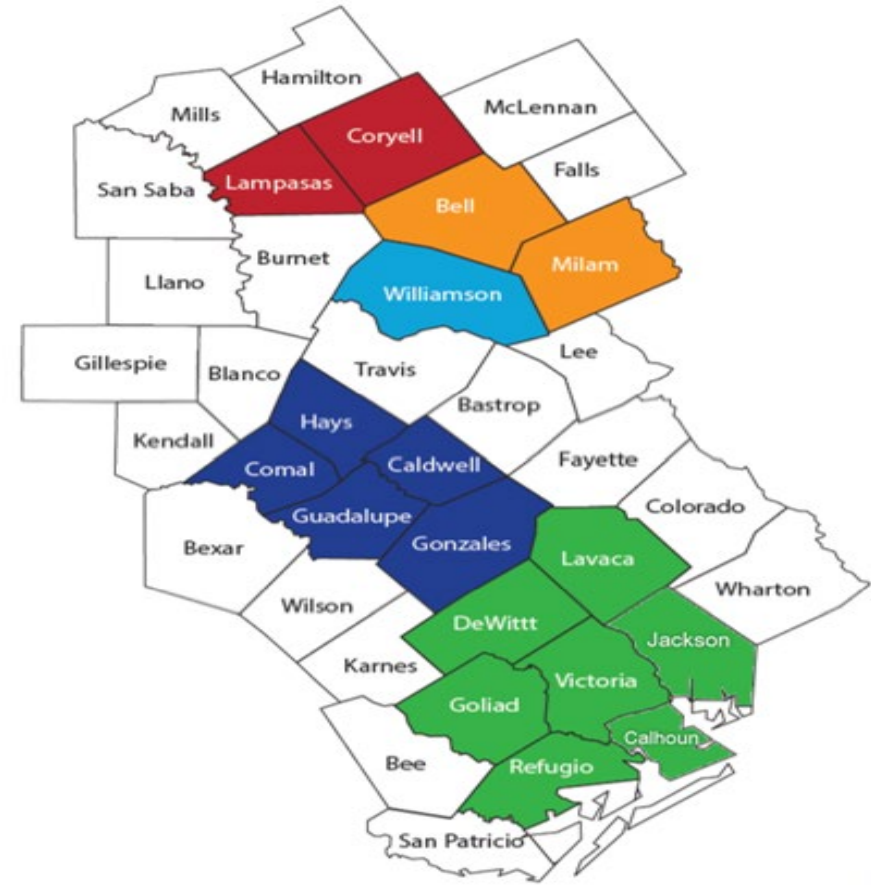
NEW MEMBER BENEFIT: SAFESHOWINGS

Central Texas Multiple Listing Service



COVERAGE AREA:

- FOUR RIVERS
- VICTORIA
- WILLIAMSON COUNTY
- TEMPLE BELTON
- FT HOOD



TOP COMPLIANCE ISSUES:



Branded or Copied Photos



Listings not mapped properly



Not Reporting Sales / Sold



IDX – Websites, Listing Agent Contact in Remarks



Directions

HOT OFF THE PRESS:

Staged Photos Allowed But Shall:

- Do not alter condition of property's structure
- Allows Staging of Furnishings and Wall Décor
- If Staged **MUST** upload Before / After, as well as identified in Photo Comments as "Staged / Modified"

Updated photo rule change



Digital images shall **not** contain digitally enhanced modifications that alter or misrepresent the condition or appearance of the listed property's structure or grounds included in the sale or lease. (e.g. adding or modifying a swimming pool or landscaping, removal of objects such as powerlines, utility boxes, fire hydrants etc.)




Digital images may include the use of virtual staging which is limited to the addition/removal of furnishings and wall décor that would otherwise be considered personal property and not conveyed in the sale of the property. Digital images and photographs submitted to the MLS, for a listing, shall **not** include any person within the image or photograph. If virtual staging (i.e., use of software to add furnishings) is used in listing photos, the agent **must** upload a before and after photo of the room, and after photo of the staged photo **must** be identified as "staged/modified" in the photo text.

REPORT IT



- Click the Yellow Caution icon to send a manual Report IT on a listing.
- Leave a detailed explanation of the suspected compliance issue and LDC Specialist shall investigate and render a decision if it warrants any further action.

REPORT IT CONT.



HomeSearchStatsMy MatrixRealist TaxLinksFinanceInputMarket ReportsAdminHelp

AnswerLink Matrix Help: 1-866-493-6866



Hello, Shaun · Logout

Recent Searches

My Listings (2)

ShowMy Firm Sold/Leased Listings (365 Days)Search: -- MLS # --[Click here to run this as a Full Search](#)

Previous · Next · 1 of 2 · Checked 0 · All · NoneDisplayAgent Fullat 1per page



MLS#: 306512 (Sold)List Price:\$2,000,000

Selling Office Name:(223) NON MEMBER OFFICE


Selling Agent Name:Non-Member AGENT

Sold Price:\$1,500,000Closing Date: 01/11/2017

Ctrct Dt:01/05/2017Financing: 0

Seller Concessions: 0

66598 sure Abbott, TX 65986



Land Acreage

Orig Price: \$2,000,000

List Price: \$2,000,000

Price/SQFT:

Price/ACRE: \$83,333.33

County: Anderson

Elem. School:

High School:

Style:

#Stories: None

Buildings:

Zoning:

Suitable Use:

Topo/Land Desc:

First Right Refusal Option:

Subdivision: asdf

School District: Abernathy ISD

Middle School:

Apx Acreage: 18.000

Legal Description:

Property ID: asdf

Res Flooded:

HOA:

Lot Dimension:

Total Tax Rate:

Geo ID:

Manufactured Allowed:

HOA Mandatory:

Restricted:

Waterfront:

In City Limits:

Size Category:

Lot/Block: /

ETJ:

HOA Amt:

Agri Exempt:

REPORT IT CONT.

December 11, 2017

Thanks for taking the time to report a potential MLS listing violation.
Please provide us with a brief note explaining why you are reporting this violation.

| | | | |
|----------------|---|-------------------|---|
| Listing #: | 317411 | Property Address: | 0 Potters Creek RD, Canyon Lake, TX 78133 |
| Listing Agent: | 385349 | Listing Office: | 49 |
| Note Text: | <div>Characters Remaining: 4000 of 4000</div> <div></div> | | |

Submit

COMPLIANCE WORKFLOW

Minor Offence: New Workflow

- **Warning** – If you correct the listing no further action.
- **\$100 Fine** – 72 Hours after the warning it's an automatic fine if not corrected.

COMPLIANCE WORKFLOW CONT.

Serious Offence:

- No warnings
- Automatic \$100 Fine
- Allowing a listing to expire without changing the status to Sold
- Branded Photos
- Duplicating listings within the same property type



COMPLIANCE WORKFLOW CONT.

Egregious Offense:

- No Warning
- Automatic \$1000 fine
- **Sharing Password or Login**
- Failure to provide Listing Agreement within 48 of request
- Failure to correct any of the mentioned compliance issues

WHAT IF I RECEIVE A FINE OR NOTICE?

- Contact us immediately, Don't Wait! We are happy to help.
- Call or Email Compliance@ctxmls.com or Four Rivers Staff
- Fine Waiver Class now offered. You may take this 45 minute class once every rolling 12 months
- Appeal – Submit Appeal form to the CTXMLS Advisory Council for hearing.
- Or.....



Alert! Teams Feature is **ON**. Also! 1 person has full access to your account; see [My Matrix>Settings>Teams](#).

News & Alerts

 Dec 19 - Free CE Credit!

Hot Sheets

Residential
Residential Lease
Multi-family
Land
Farm and Ranch
Commercial
Commercial Lease
Cross Property
Sold

Customize

Today 

My Favorite Searches

| | |
|---------------------------|--------|
| 10+ Acres under \$200,000 | Manage |
| Brokers & Managers | Manage |
| CTXMLS Member Counts | Manage |
| FRAR Membership Counts | Manage |
| Halloween Area Search | Manage |
| TBBOR Member Counts | Manage |
| VAAR Member Counts | Manage |
| WCAOR Membership Counts | Manage |

Update All


RE Technology

RE Technology Update [Register Free](#)


Search

Market Watch

| | |
|-----------------------------|------------------------|
| Coming Soon (5) | |
| New Listing (303) | <div><div></div></div> |
| Price Increase (37) | <div><div></div></div> |
| Price Decrease (396) | <div><div></div></div> |
| Back On Market (110) | <div><div></div></div> |
| Pending taking Backups (41) | <div><div></div></div> |
| Pending with Option (133) | <div><div></div></div> |
| Rental Pending (27) | <div><div></div></div> |
| Under Contract (231) | <div><div></div></div> |
| Sold (361) | <div><div></div></div> |
| Rented/Leased (57) | <div><div></div></div> |
| Withdrawn (110) | <div><div></div></div> |
| Expired (419) | <div><div></div></div> |
| Temp Off Market (34) | <div><div></div></div> |

Cross Property 

Refresh

7 Day 

Customize

Matrix Learning Lab



Welcome to Matrix X & OneHome

Stay up-to-date on changes to the platform & seamlessly transition your clients.

GET STARTED AT THE MATRIX™ LEARNING LAB

HomeVisit









My Listings

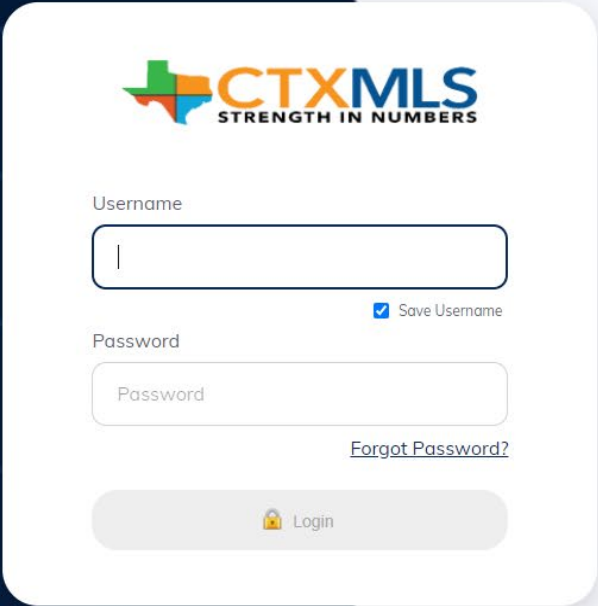
My Sold/Leased Listings (365 Days) (1)
My Off Market Listings (2 years) (3)
My Office Active Listings (1)
My Office Incomplete Listings (4)
My Office Sold/Leased Listings (2 years) (2)
My Office Off Market Listings (2 Years) (4)
Admin Incomplete Listings (293)
My Firm Sold/Leased Listings (365 Days) (1)
Admin Coming Soon Listings (8)

Refresh

External Links

CTXMLS Dashboard
Input Sheet - Residential
Input Sheet - Residential Lease
Input Sheet - Farm & Ranch
Input Sheet - Multifamily
Input Sheet - Land
Input Sheet - Commercial
Call Matrix Answerlink for Help - 1-866-493-6866
 ShowingTime
 ShowingTime Appmt Ctr - 800-746-9464
 ShowingTime Help & Training
 **REALTOR Property Resource**
ePropertyWatch
 DataMaster
 Find New Homes: Builders Update
CTXMLS Rules and Regulations
CTXMLS Fine Schedule
CTXMLS Service Area
ListHub Dashboard
ListHub Broker Registration Video
Property Panorama
RETS or IDX - Contact datafeeds@ctxmls.com
Texas Realtors - Market Viewer
Realist Training Video
Fine Waiver Class Request Form

Click CTXMLS button on your member dashboard to access Matrix



The image shows a login form for CTXMLS, overlaid on a dark blue background with a white circular shape on the right. The form is white with rounded corners and contains the following elements:

- CTXMLS STRENGTH IN NUMBERS** logo at the top.
- Username** label above a text input field.
- ☒ **Save Username** checkbox.
- Password** label above a text input field.
- [Forgot Password?](#) link below the password field.
- button at the bottom, featuring a lock icon.

Click CTXMLS button on your member dashboard to access Matrix



You must complete the SafeMLS® enrollment process before you may access your MLS system.

You will be automatically redirected to the enrollment system in 7 seconds.

Click CTXMLS button on your member dashboard to access Matrix



CTXMLS Enrollment Agreement

PLEASE READ THIS LICENSE AGREEMENT AND OUR PRIVACY POLICY (THE "AGREEMENT") CAREFULLY BEFORE YOU LOG ONTO AND/OR ACCESS THE MATRIX SYSTEM. THIS AGREEMENT EXPLAINS CORELOGIC SOLUTIONS, LLC'S ("CORELOGIC") OBLIGATIONS TO YOU, YOUR OBLIGATIONS TO CORELOGIC, THE TERMS AND CONDITIONS FOR YOUR USE OF THE MATRIX SYSTEM AND WILL CONSTITUTE A BINDING CONTRACT BETWEEN YOU AND CORELOGIC. BY CLICKING ON THE "I ACCEPT" BUTTON, OR BY LOGGING ONTO OR ACCESSING THE MATRIX SYSTEM, YOU AGREE TO BE BOUND BY THIS AGREEMENT. IF YOU DO NOT WISH TO BE BOUND BY ALL OF THE TERMS IN THIS AGREEMENT, YOU SHOULD CLICK ON THE "I DECLINE" BUTTON AND YOU MAY NOT LOG ONTO OR ACCESS THE MATRIX SYSTEM.

MATRIX SYSTEM LICENSE AGREEMENT AND PRIVACY POLICY

Click CTXMLS button on your member dashboard to access Matrix

7. GOOGLE MAPS TERMS, PRIVACY POLICY, LEGAL NOTICES, AND ACCEPTABLE USE POLICY. By entering into this Agreement, you hereby accept and agree to be bound by the Google Maps Terms (http://maps.google.com/help/terms_maps.html or other URL as may be provided by Google), Privacy Policy (<http://www.google.com/privacy/privacy-policy.html> or other URL as may be provided by Google), Legal Notices (http://www.maps.google.com/help/legalnotices_maps.html or other URL as may be provided by Google), and Acceptable Use Policy (http://www.google.com/work/earthmaps/legal/us/maps_AUP.html or other URL as may be provided by Google).

Agreement/Eula Version: 1.0.0
User IP: 70.114.0.96
Date Stamp: May 4, 2021, 10:11:12 PM
Type **Minnie Mouse** here

AGREE

Printer Friendly



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Click CTXMLS button on your member dashboard to access Matrix



Secret Questions

Secret questions are used to verify your identity.

MLS Login ID: **mmouse**

This is the same as you currently use to login to CTXMLS

Please select an answer for each question

What is your favorite color?


Must provide a value.

What is your birth city?

In what city or town was your first job?

NEXT

Click CTXMLS button on your member dashboard to access Matrix



STRENGTH IN NUMBERS

Password

MLS Login ID: **mmouse**

Enter New Password

Your password must be at least 8 characters long, have at least 1 upper case & 1 numeric. Must not match first & last name or login ID. Also must not match 5 of the same characters of a previous password.

Password

Invalid Password

Confirm Password

NEXT

For added security, passwords are checked for breaches against haveibeenpwnd.com

Click CTXMLS button on your member dashboard to access Matrix



Enrollment Confirmation

✓ Congratulations! you have successfully enrolled your account.

We currently have **MLSEmail@ctxmls.com** as your email address.

For local support, please contact 830-515-0457 or email support@ctxmls.com. Thank you for completing this one-time enrollment process. Please click below to enter CTXMLS.

CTXMLS











DOWNLOAD EULA

Click CTXMLS button on your member dashboard to access Matrix





Good morning Mike!
It's 74°F in New Braunfels, and feels like 75°F ☁️

Search Apps 🔍













CTXMLS Resources

| | | | | |
|---|---|--|--|--|
|  Matrix MLS |  Realist Tax |  eProperty Watch |  HomeVisit |  Property Panorama |
|  RETechnology |  RPR |  ShowingTime |  Supra |  One Home |





Access Your Association

| | |
|--|---|
|  FHAAR |  FRAR |
|  TBBOR |  VAAR |





CTXMLS Additional Resources

| | | | | | | | |
|--|---|---|---|--|--|--|---|
|  Builders Update |  Data Master |  DocuSign |  FEMA |  ListHub |  NAR |  Realtor.com |  Texas Realtors |
|  TREC |  ZipForms |  SABOR |  ACTRUS | | | | |





County Appraisal Districts (CAD)

| | |
|---|---|
|  Travis County |  Victoria County |
|  Williamson Co... |  Wilson County |

Staff Resources

| | |
|--|--|
|  SafeMLS |  Supra Admin |
|  LDC |  Trestle |

ShowingTime Showings

| | |
|---|---|
|  Feedback Received |  Feedback Requested |
|  Confirmed Appointments |  Confirmed Appointments |

MATRIX HOME PAGE

CTXMLS

STRENGTH IN NUMBERS

Home

Search

Stats

My Matrix

Realist Tax

Links

Finance

Input

Market Reports

Mobile

Admin

Help

Working as

Logout

AnswerLink Matrix Help: 1-866-493-6866

Recent Searches

News & Alerts

There are no active news postings.

My Favorite Searches

10+ Acres under \$200,000

2 Bed Rentals 1100-

Brokers & Managers

Exclude Subdivision

Halloween Area Search

Landa Park

Membership Sync

Rentals - 3 Bed 2+ Bath Garage

Manage

Manage

Manage

Manage

Manage

Manage

Manage

Manage

Update All

Hot Sheets

Residential

Residential Lease

Multi-family

Land

Commercial

Commercial Lease

Cross Property

Residential

Landa Park

Customize

3 Day

RE Technology

RE Technology Update

Register Free

Search

My Carts

Cross Property Cart (7)

All Carts

Recent Portal Visitors

You have no recent portal visitors.

Market Watch

Price Decrease (97)

Price Increase (4)

New Listing (86)

Back On Market (22)

Pending with Option (25)

Pending taking Backups (8)

Under Contract (44)

Rented/Leased (6)

Rental Pending (3)

Sold (46)

Withdrawn (20)

Expired (6)

Temp Off Market (0)

Cross Property

24 Hour

Refresh

Customize

ePropertyWatch

Never Be Forgotten Again.

Use ePropertyWatch™ to stay in touch with past clients.

My Listings

My Active Listings (1)

My Sold/Leased Listings (365 Days) (1)

My Off Market Listings (2 years) (4)

My Hit Counters (1)

Admin Incomplete Listings (316)

My Stats

You have no stats links

Listing Data Checker

Violation History

My Notifications

Reported Violations

Recent Use Contacts

You have no recent use contacts.

Contact Requests

You have no contact requests.

Additional

There are no additional widgets.

External Links

Call Matrix Answerlink for Help - 1-866-493-6866

ShowingTime

ShowingTime Appmt Ctr - 800-746-9464

ShowingTime Help & Training

REALTOR Property Resource

ePropertyWatch

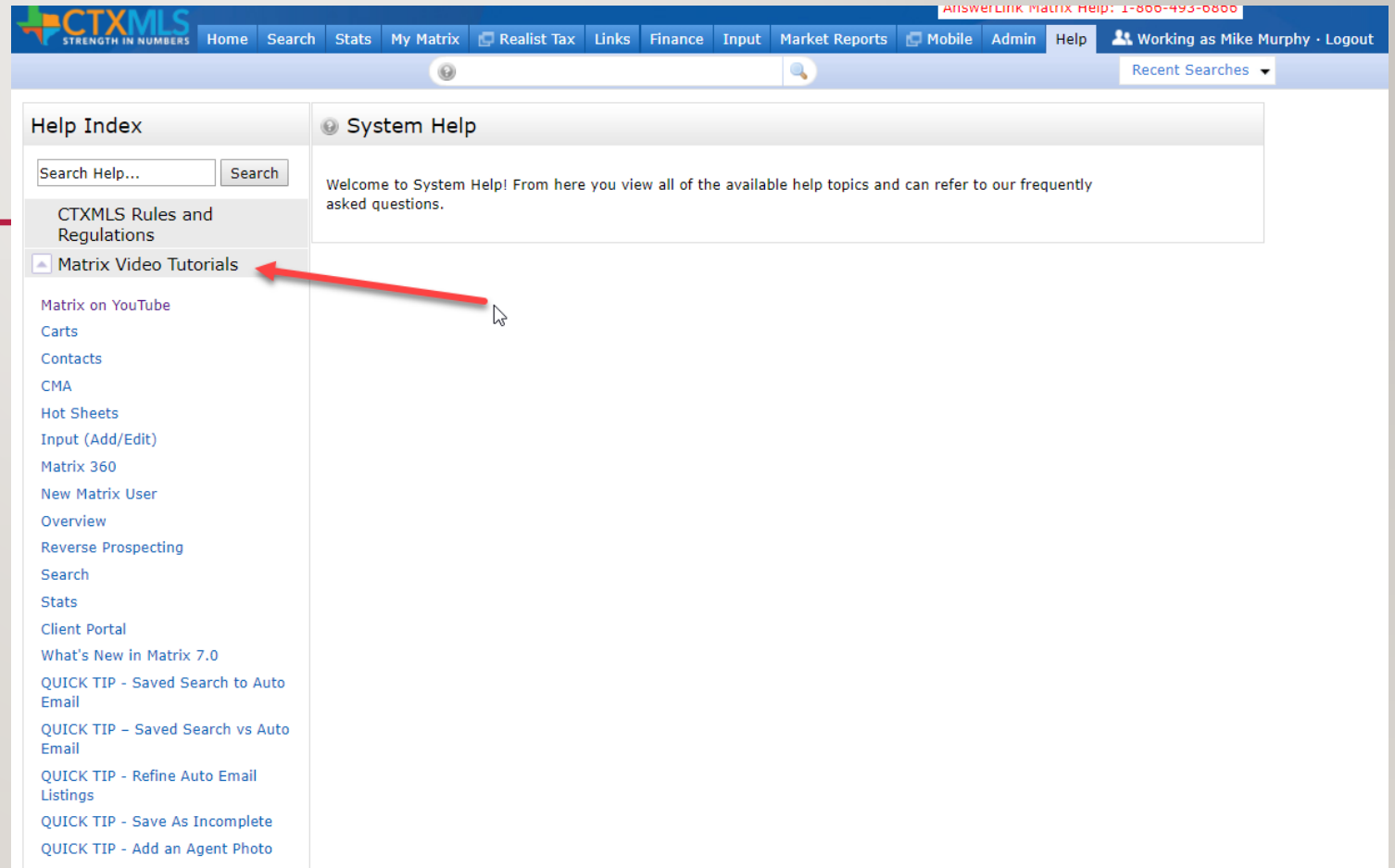
Find New Homes: Builders Update

HELP FOUND UNDER HELP TAB OR ANSWERLINK

The screenshot shows the CTXMLS website interface. The navigation bar at the top includes links for Home, Search, Stats, My Matrix, Realist Tax, Links, Finance, Input, Market Reports, Mobile, Admin, Help, and a Logout button. A red arrow points from the 'Help' tab in the navigation bar to the 'AnswerLink Matrix Help: 1-866-493-6866' text in the top right corner. The main content area is divided into several sections:

- News & Alerts:** There are no active news postings.
- My Favorite Searches:** A list of saved searches with 'Manage' links for each: 10+ Acres under \$200,000, 2 Bed Rentals 1100-Brokers & Managers, Exclude Subdivision, Halloween Area Search, Landa Park, Membership Sync, and Rentals - 3 Bed 2+ Bath Garage. An 'Update All' button is at the bottom.
- Hot Sheets:** A list of property types: Residential, Residential Lease, Multi-family, Land, Commercial, Commercial Lease, Cross Property, Residential, and Landa Park. A 'Customize' button and a '3 Day' dropdown are at the bottom.
- RE Technology:** A section for 'RE Technology Update' with a 'Register Free' link and a search bar.
- My Carts:** A section for 'Cross Property Cart (7)' with an 'All Carts' link.
- Recent Portal Visitors:** A section stating 'You have no recent portal visitors.'
- Market Watch:** A section with a horizontal bar chart showing various market metrics: Price Decrease (97), Price Increase (4), New Listing (86), Back On Market (22), Pending with Option (25), Pending taking Backups (8), Under Contract (44), Rented/Leased (6), Rental Pending (3), Sold (46), Withdrawn (20), Expired (6), and Temp Off Market (0). It includes a 'Cross Property' dropdown, a '24 Hour' dropdown, and 'Refresh' and 'Customize' buttons.
- My Listings:** A section showing 'My Active Listings (1)', 'My Sold/Leased Listings (365 Days) (1)', 'My Off Market Listings (2 years) (4)', 'My Hit Counters (1)', and 'Admin Incomplete Listings (316)'.
- My Stats:** A section stating 'You have no stats links'.
- Listing Data Checker:** A section with links for 'Violation History', 'My Notifications', and 'Reported Violations'.
- Recent Use Contacts:** A section stating 'You have no recent use contacts.'
- Contact Requests:** A section stating 'You have no contact requests.'
- Additional:** A section stating 'There are no additional widgets.'
- External Links:** A section with links for 'Call Matrix Answerlink for Help - 1-866-493-6866', 'ShowingTime', 'ShowingTime Appmt Ctr - 800-746-9464', 'ShowingTime Help & Training', 'REALTOR Property Resource', 'ePropertyWatch', and 'Find New Homes: Builders Update'.

VIDEO TUTORIALS FOUND UNDER HELP TAB



The screenshot displays the CTXMLS website interface. At the top, a blue navigation bar contains the CTXMLS logo and a series of menu items: Home, Search, Stats, My Matrix, Realist Tax, Links, Finance, Input, Market Reports, Mobile, Admin, and Help. On the right side of the bar, it indicates the user is 'Working as Mike Murphy' and provides a 'Logout' link. A 'Recent Searches' dropdown is also visible.

The main content area is divided into two sections. On the left is the 'Help Index', which includes a search bar and a list of help topics. The 'Matrix Video Tutorials' link is highlighted with a red arrow. The right section is titled 'System Help' and contains a welcome message: 'Welcome to System Help! From here you view all of the available help topics and can refer to our frequently asked questions.'

Help Index

Search Help...

- CTXMLS Rules and Regulations
- Matrix Video Tutorials**
- Matrix on YouTube
- Carts
- Contacts
- CMA
- Hot Sheets
- Input (Add/Edit)
- Matrix 360
- New Matrix User
- Overview
- Reverse Prospecting
- Search
- Stats
- Client Portal
- What's New in Matrix 7.0
- QUICK TIP - Saved Search to Auto Email
- QUICK TIP - Saved Search vs Auto Email
- QUICK TIP - Refine Auto Email Listings
- QUICK TIP - Save As Incomplete
- QUICK TIP - Add an Agent Photo

System Help

Welcome to System Help! From here you view all of the available help topics and can refer to our frequently asked questions.

NEWS & ALERTS



CTXMLS STRENGTH IN NUMBERS

Home Search Stats My Matrix Realist Tax Links Finance Input Market Reports Mobile Admin Help Working as Logout

Recent Searches

News & Alerts

There are no active news postings.

My Favorite Searches

| | |
|--------------------------------|--------|
| 10+ Acres under \$200,000 | Manage |
| 2 Bed Rentals 1100- | Manage |
| Brokers & Managers | Manage |
| Exclude Subdivision | Manage |
| Halloween Area Search | Manage |
| Landa Park | Manage |
| Membership Sync | Manage |
| Rentals - 3 Bed 2+ Bath Garage | Manage |

Update All

Hot Sheets

| |
|-------------------|
| Residential |
| Residential Lease |
| Multi-family |
| Land |
| Commercial |
| Commercial Lease |
| Cross Property |
| Residential |
| Landa Park |

Customize 3 Day

RE Technology

RE Technology Update

Register Free

Search

My Carts

Cross Property Cart (7)

All Carts

Recent Portal Visitors

You have no recent portal visitors.

Market Watch

| | |
|----------------------------|--|
| Price Decrease (97) | |
| Price Increase (4) | |
| New Listing (86) | |
| Back On Market (22) | |
| Pending with Option (25) | |
| Pending taking Backups (8) | |
| Under Contract (44) | |
| Rented/Leased (6) | |
| Rental Pending (3) | |
| Sold (46) | |
| Withdrawn (20) | |
| Expired (6) | |
| Temp Off Market (0) | |

Cross Property 24 Hour

Refresh Customize

ePropertyWatch

Never Be Forgotten Again.

Use ePropertyWatch™ to stay in touch with past clients.

My Listings

My Active Listings (1)
My Sold/Leased Listings (365 Days) (1)
My Off Market Listings (2 years) (4)
My Hit Counters (1)
Admin Incomplete Listings (316)

My Stats

You have no stats links

Listing Data Checker

Violation History
My Notifications
Reported Violations

Recent Use Contacts

You have no recent use contacts.

Contact Requests

You have no contact requests.

Additional

There are no additional widgets.

External Links

Call Matrix Answerlink for Help - 1-866-493-6866

- ShowingTime
- ShowingTime Appmt Ctr - 800-746-9464
- ShowingTime Help & Training
- REALTOR Property Resource
- ePropertyWatch
- Find New Homes: Builders Update

HOMEVISIT PHOTOS, VIDEO, DRONE, 3D

AnswerLink Matrix Help: 1-866-493-6866

CTXMLS
STRENGTH IN NUMBERS

My Matrix Search Stats Realist Tax Links Finance Input Market Reports Help

Enter Shorthand or MLS#

News & Alerts

- Aug 25 - Webinar Registration - Marketing ...
- Aug 17 - HomeVisit is Now Available
- Jul 9 - Learn from your mistakes!

Hot Sheets

- Residential
- Residential Lease
- Multi-family
- Land
- Commercial Lease
- Cross Property
- Residential
- Landa Park

Customize Today

My Favorite Searches

| | |
|---------------------------------------|--------|
| 10+ Acres under \$200,000 | Manage |
| 2 Bed Rentals 1100- | Manage |
| Brokers & Managers | Manage |
| CTXMLS Member Counts | Manage |
| FRAR Membership Counts | Manage |
| Halloween Area Search | Manage |
| Inactive Agent / Broker | Manage |
| Inactive Members with Active Listings | Manage |
| VAAAR Member Counts | Manage |
| WCAOR Membership Counts | Manage |

Update All

RE Technology

RE Technology Update Register Free

HomeVisit

Get 50% Off With Code **HOMEVISIT50**

ELEVATE YOUR LISTINGS

PHOTOS • VIDEO • POSTCARDS
3D • FLOORPLANS • WEBSITES

HomeVisit
By Compass

Market Watch

| | |
|-----------------------------|--|
| Coming Soon (5) | |
| New Listing (36) | |
| Price Increase (8) | |
| Price Decrease (37) | |
| Back On Market (22) | |
| Pending taking Backups (16) | |
| Pending with Option (50) | |
| Rental Pending (0) | |
| Under Contract (47) | |
| Sold (80) | |
| Rented/Leased (0) | |
| Withdrawn (11) | |
| Expired (4) | |
| Temp Off Market (3) | |

Residential 24 Hour Refresh Customize

ePropertyWatch

Never Be Forgotten Again.
Use ePropertyWatch™ to stay in touch with past clients.

My Listings

- My Active Listings (1)
- My Sold/Leased Listings (365 Days) (1)
- My Off Market Listings (2 years) (8)
- My Hit Counters (1)
- My Office Incomplete Listings (2)
- Admin Incomplete Listings (372)
- Admin Coming Soon Listings (27)

Refresh

External Links

- CTXMLS Dashboard
- Input Sheet - Residential
- Input Sheet - Residential Lease
- Input Sheet - Multifamily
- Input Sheet - Land
- Call Matrix Answerlink for Help - 1-866-493-6866
- ShowingTime
- ShowingTime Appmt Ctr - 800-746-9464
- ShowingTime Help & Training
- REALTOR Property Resource**
- ePropertyWatch
- DataMaster
- Find New Homes: Builders Update
- CTXMLS Rules and Regulations
- CTXMLS Fine Schedule
- CTXMLS Service Area
- Fine Waiver Class Request Form
- Fine Appeal Request Form
- ListHub Dashboard
- ListHub Broker Registration Video
- Property Panorama
- RETS or IDX - Contact datafeeds@ctxmls.com
- Texas Realtors - Market Viewer
- Realist Training Video
- HomeVisit


My Carts

- Cross Property Cart (8)
- Mikes cool cart (75)
- Mikes Midway Virtual Showing (2)

HOMEVISIT PHOTOS, VIDEO, DRONE, 3D






[HOME](#) [ABOUT US](#) [SERVICES](#) [FAQ'S](#) [LEARNING CENTER](#) [JOIN](#) [ACCESS CIE](#) [RULES & REGS](#) [CONTACT US](#) [Q](#)

Learning Center – HomeVisit



HomeVisit
By CoreLogic

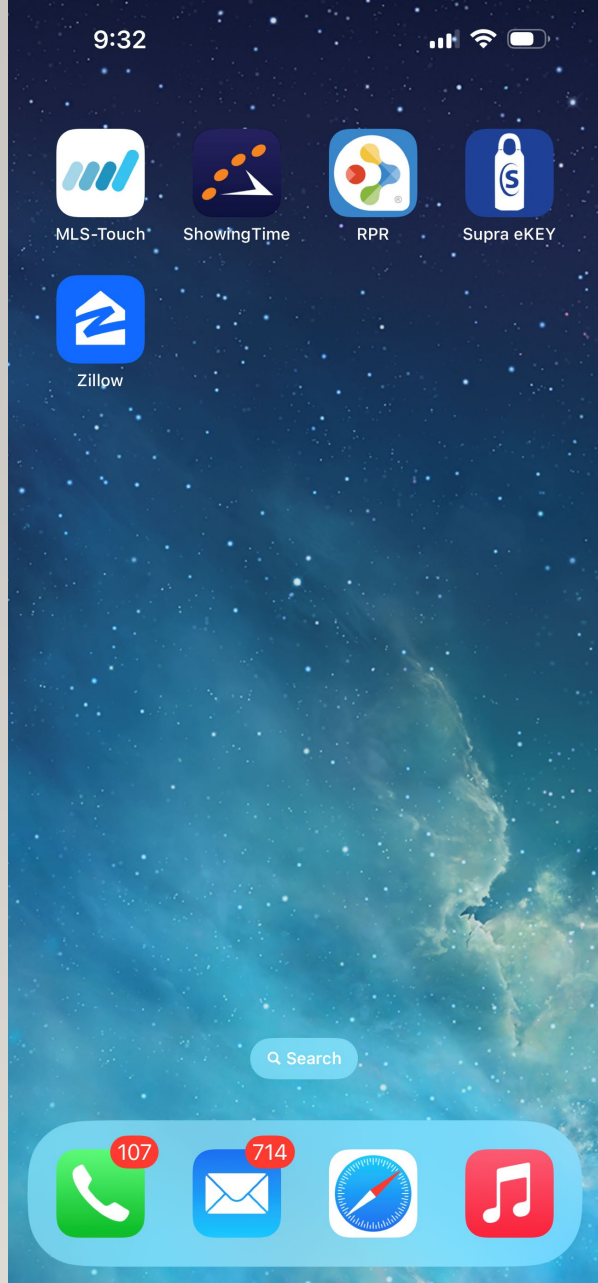
Tutorial Video Gallery

| | |
|--|---|
|  <p>CTXMLS Training Zoom</p> |  <p>Product Overview</p> |
|  <p>Media Manager</p> |  <p>Photo Editing</p> |
|  <p>Dedicated Property Websites</p> | |
| | |



PHOTOGRAPHY





FREE MOBILE APPS

- MLS Touch (Matrix Mobile Desktop)
- ShowingTime
- RPR – NAR National searches
- Supra – Lockbox
- Zillow



The most **ADVANCED** mobile app for agents

Seamlessly integrates with •
Matrix™, Realist® & OneHome™

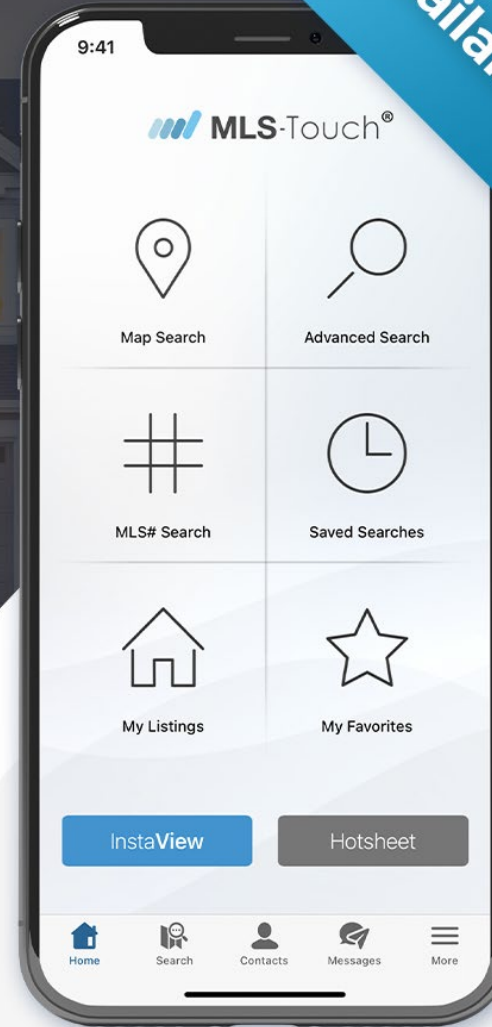
Agent-branded app •

Powerful search tools •

Real time property & market Insights •

And much more!

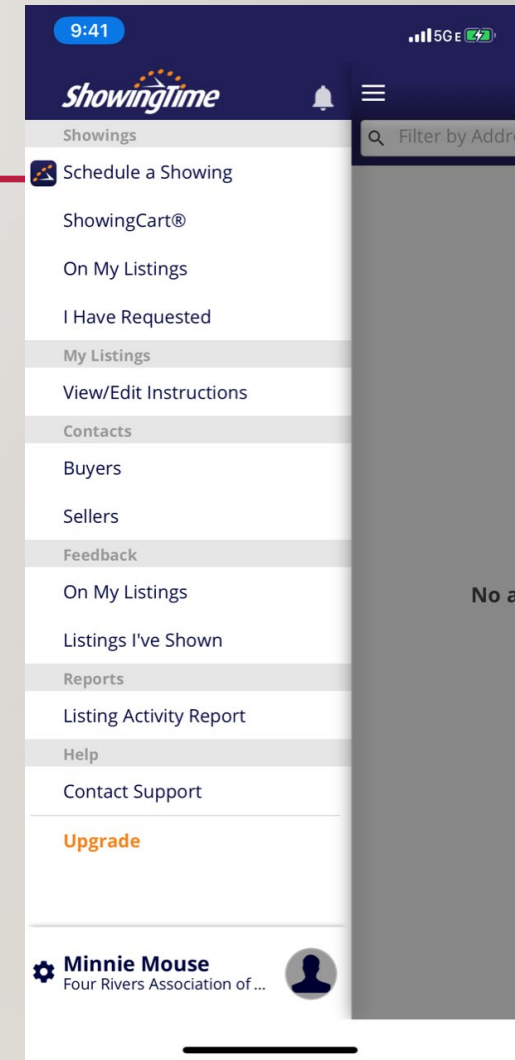
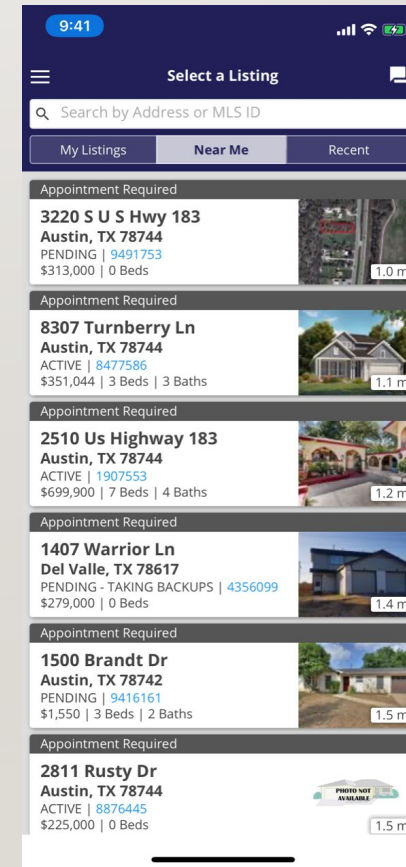
Download
 **MLS-Touch**



Now Available!

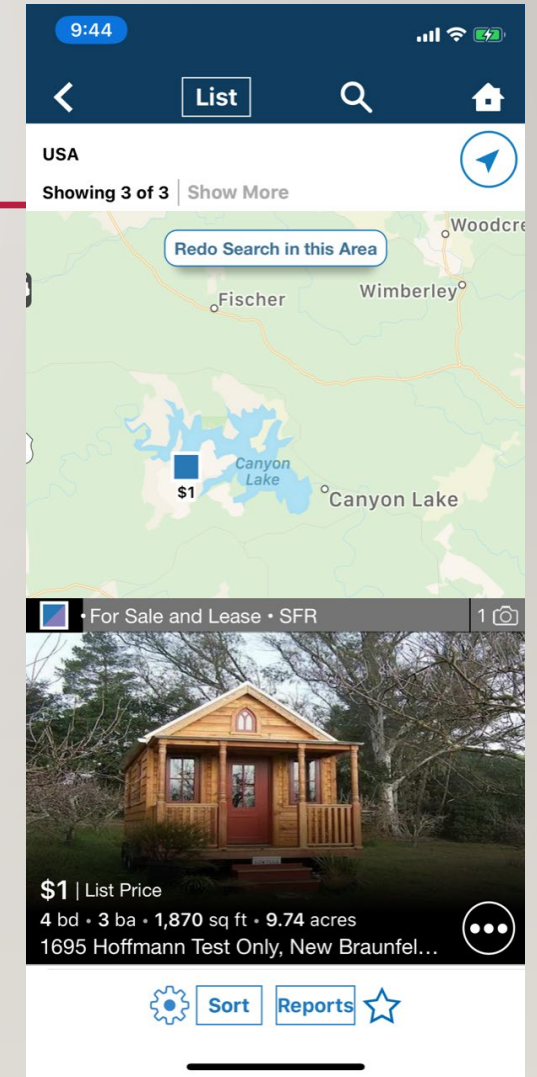
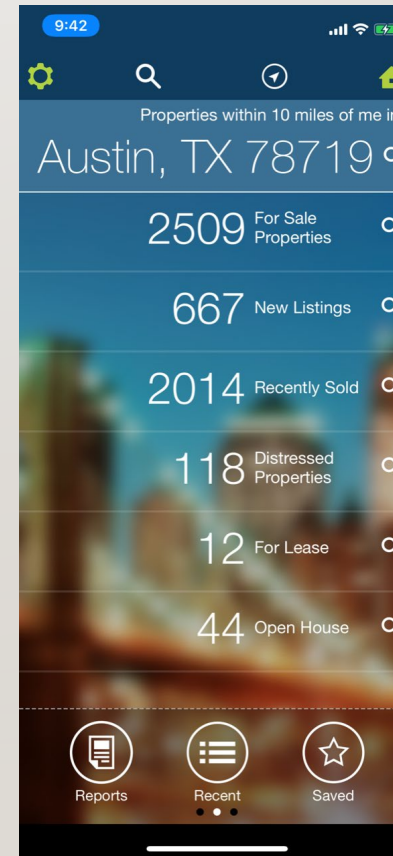
SHOWINGTIME

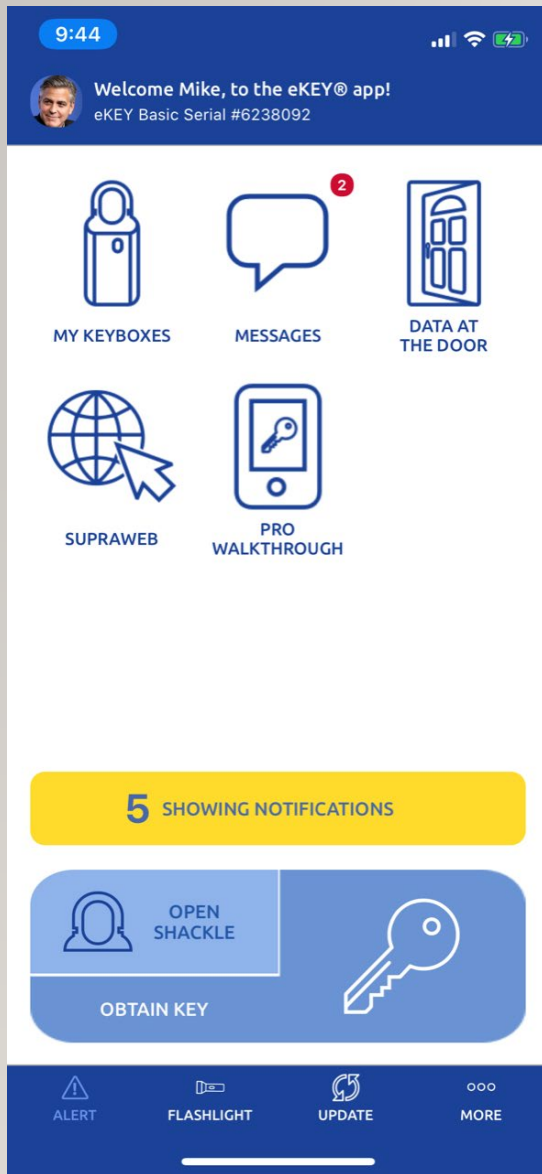
- Schedule Showings
- Receive notifications
- Text or Email
- Chat direct with List Agent
- Running behind
- Delay Appmts 15 minutes



RPR (REALTORS® PROPERTY RESOURCE)

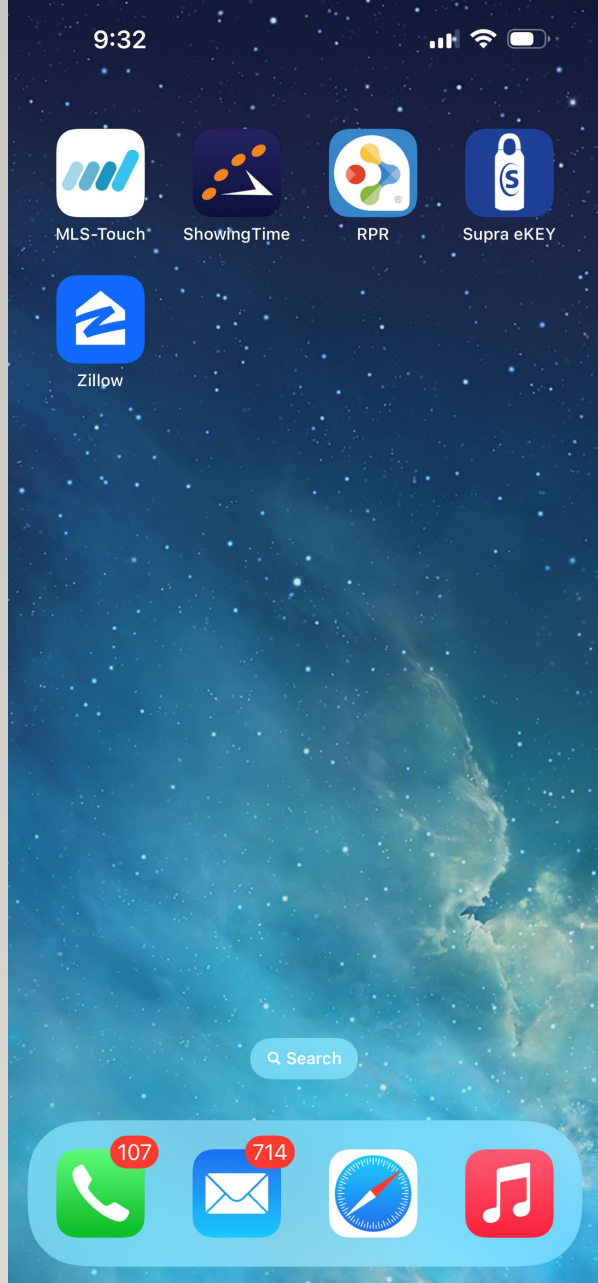
- Nation Search All MLS'
- Nice Reports
- Nice Display
- Easy to use
- Agent Only App
- Free with NAR Membership





SUPRA

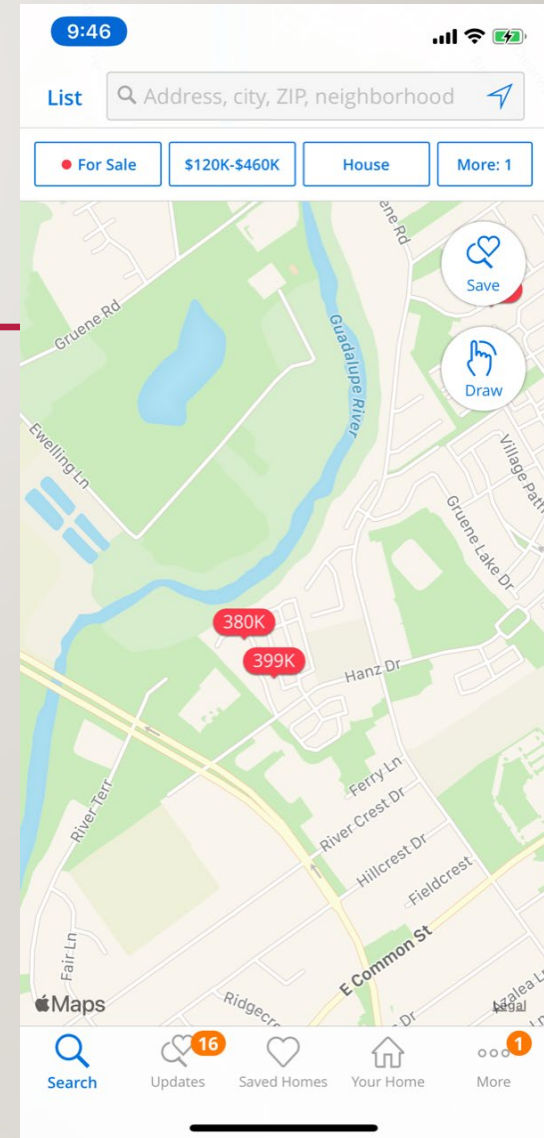
- Bluetooth to open lockbox
- Chat
- Flashlight
- ALERT – Will call contact emergency alert.
- FRAR CoOp with CTXMLS
- San Antonio and Austin



ZILLOW

- Easy Search
- Household name clients use this
- Nice UI
- Adding Search by Brand or appliance, etc
- Search Viking stove
- Adding 360 video

ZILLOW CONT.



I AM A REALTOR®

I pledge to strive to be honorable and abide by the Golden Rule.

To seek to serve my community well and, through it, my country.

To comply with the REALTORS'® Code of Ethics and to strive to conform my conduct to its aspirational ideals.

To act honestly in all real estate dealings.

To protect the individual right of real estate ownership and to widen the opportunity to enjoy it.

To seek better to represent my clients by building my knowledge and competence.

